GENERAL:

If you place an order electronically through the website you are using, you are deemed to have accepted the preliminary information form and the distance sales contract presented to you.

Buyers are subject to the Law on the Protection of the Consumer and the Regulation on Distance Contracts and other applicable laws regarding the sale and delivery of the product they purchased.

Shipping charges, which are product shipping costs, will be paid by the buyers. Each purchased product is shipped within 3 working days. It is delivered to the person and/or organization at the address indicated by the buyer, provided that it does not exceed the legal period of 30 days. If the product is not delivered within this period, Buyers may terminate the contract.

The purchased product must be delivered completely and in accordance with the qualifications specified in the order.

If the sale of the purchased product becomes impossible, the seller must notify the buyer in writing within 3 days of learning about this situation. The total price must be returned to the Buyer within 14 days.

IF THE PURCHASED PRODUCT IS NOT PAYABLE:

If the Buyer does not pay the price of the purchased product or cancels it in the bank records, the Seller's obligation to deliver the product ends.

SHOPPING MADE WITH THE UNAUTHORIZED USE OF CREDIT CARD:

After the product is delivered, if it is determined that the credit card to which the buyer has paid is used unfairly by unauthorized persons and the price of the sold product is not paid to the Seller by the relevant bank or financial institution, the Buyer shall return the product subject to the contract within 3 days at the SELLER's expense. It must be returned to the SELLER.

IF THE PRODUCT CANNOT BE DELIVERED WITHIN THE TIME FOR UNPROSECTED REASONS:

If force majeure occurs that the Seller cannot foresee and the product cannot be delivered on time, the Buyer is notified. The buyer may request the cancellation of the order, the replacement of the product with a similar product or the delay of delivery until the obstacle is removed. If the buyer cancels the order; If he has made the payment in cash, this fee will be paid to him in cash within 14 days from the date of cancellation. If the buyer has made the payment by credit card and cancels it, the product price will be returned to the bank within 14 days from this cancellation, but it is possible that the bank will transfer it to the buyer's account within 2-3 weeks. BUYER'S OBLIGATION TO CHECK THE PRODUCT:

The buyer will inspect the contracted goods/services before receiving them; dented, broken, torn packaging, etc. damaged and defective goods / services will not be received from the cargo company. The received goods/services shall be deemed to be undamaged and intact. The BUYER must carefully protect the goods/services after delivery. If the right of withdrawal is to be used, the goods/services should not be used. Invoice must be returned along with the product.

RIGHT OF WITHDRAWAL:

BUYER; Within 14 (fourteen) days from the date of delivery of the purchased product to himself or to the person/organization at the address indicated, he can use his right to withdraw from the contract by rejecting the goods without taking any legal or criminal responsibility and without giving any reason, provided that he notifies the SELLER via the contact information below.

CONTACT INFORMATION TO BE NOTIFIED OF THE SELLER'S RIGHT OF WITHDRAWAL:

COMPANY

NAME/TITLE: UniToni ADDRESS:SULTAN SELIM MAH. ESKI BÜYÜKDERE CAD. NO: 61 İÇ KAPI NO: 2 KAĞITHANE/ İSTANBUL EMAIL:info@unitoni.com TEL:+905350174827

DURATION OF THE RIGHT OF WITHDRAWAL:

12. The costs arising from the use of the right of withdrawal belong to the SELLER.

In order to exercise the right of withdrawal, a written notification must be given to the SELLER via registered mail, fax or info@unitoni.com e-mail address within 14 (fourteen) days, and the product must not be used in accordance with the provisions of the "Products for which the Right of Withdrawal cannot be exercised" regulated in this contract.

USE OF THE RIGHT OF WITHDRAWAL:

- 14.3. The invoice of the product delivered to the person or the BUYER, (If the invoice of the product to be returned is corporate, it must be sent with the return invoice issued by the institution when returning it. Order returns whose invoices are issued on behalf of the institutions cannot be completed unless a RETURN INVOICE is issued.)
- 15. The product to be returned must be delivered unused, complete and undamaged with its invoice, box and packaging.

RETURN TERMS:

- 16. The SELLER is obliged to return the total cost and, if any, the documents that put the Buyer under debt, to the BUYER within 10 days at the latest from the receipt of the withdrawal notice, and to return the goods within 20 days.
- 17. If there is a decrease in the value of the goods due to a fault of the Buyer or if the return becomes impossible, the BUYER is obliged to compensate the SELLER's losses at the rate of his fault. However, the BUYER is not responsible for the changes and deteriorations that occur due to the proper use of the goods or products within the period of the right of withdrawal.

In case of falling below the campaign limit amount set by the SELLER due to the

exercise of the right of withdrawal, the discount amount used within the scope of the campaign will be cancelled.

PRODUCTS THAT CANNOT BE USED WITH THE RIGHT OF WITHDRAWAL:

19. If the package is opened by the BUYER after the product is delivered to the BUYER, its return is not possible in accordance with the Regulation. In addition, product returns after the expiry of the right of withdrawal are not possible as per the regulation.

STATUS OF DEFAULT AND LEGAL CONSEQUENCES

The BUYER accepts, declares and undertakes that he will pay interest and be liable to the bank within the framework of the credit card agreement between the cardholder bank and the bank in case of default in the case of making the payment transactions with a credit card. In this case, the relevant bank may apply to the 20th legal means; may claim the costs and attorney's fees to arise from the BUYER, and in any case, if the BUYER defaults due to its debt, the BUYER accepts that he will pay the damage and loss suffered by the SELLER due to the delayed performance of the debt.

PAYMENT AND DELIVERY

With your credit cards on our site, you can take advantage of online single payment to all kinds of credit cards or online installments, if available. In your online payments, the amount will be withdrawn from your credit card at the end of your order.